

Privacy Notice

Drafted on 9 September 2019

1. Data controller

Business Finland Oy (Business ID: 2725690-3)
Visiting address: Porkkalankatu 1, 00180 Helsinki, Finland
Switchboard: +358 (0)29 50 55000

2. Point of contact

Please e-mail: tietosuoja@businessfinland.fi

3. Name of register

Business Finland's general client, stakeholder and marketing register

4. Purpose of personal data processing and basis for processing

Category of data subjects	Data utilised for	Basis for processing
Client organisations' contact persons	Maintenance and development of Business Finland's client relationships as well as publishing information regarding Business Finland's tasks and services and for marketing. <i>The privacy notices for the client registers of Business Finland's funding services are available in https://www.businessfinland.fi/en/privacy-policy.</i> <i>The privacy notices for Business Finland's digital services are available in https://www.businessfinland.fi/en/privacy-policy or presented in connection with the service.</i>	Public interest, contract, data controller's legitimate interest
Newsletter subscribers	For delivering the Business Finland newsletters selected by the person as well as for publishing information regarding Business Finland's tasks and services, and for marketing.	Public interest, contract
Participants at events and visits	For communication concerning events and visits organised by Business Finland (e.g. distribution of the programme and materials, sharing of participant information for networking purposes and collecting feedback) as well as for the arrangements of events (e.g. informing the speakers of the event about the participants and backgrounds, forwarding information on the participants to the reception/signing-up desk and space reservations, as well as for arranging food and accommodation bookings).	Public interest, contract, data controller's legitimate interest

	The data is also used for the marketing of services. Photographs taken at events may be used in marketing communications.	
Stakeholders	For communications concerning Business Finland and its services and tasks as well as for public affairs.	Public interest, data controller's legitimate interest
Contact persons of potential client organisations	For publishing information concerning Business Finland's services and tasks, marketing and other communication and for tentative service surveying of potential clients.	Public interest, data controller's legitimate interest

We outsource processing tasks (such as processing related to technical maintenance or event management) to our subcontractors in accordance with the data protection legislation and the boundaries imposed by same.

5. Data content of register

For example, the following type of information regarding the data subject may be stored:

Data	Client organisations' contact persons	Newsletter subscribers	Participants at events and visits	Stakeholders	Contact persons of potential client organisations
Name of person	x	x	x	x	x
Client organisation	X	x	x	x	x
Position/tasks at the company	x	x	x	x	x
Work contact details	x	x	x	x	x
Work e-mail	x	x	x	x	x
Work telephone	x	x	x	x	x
Information regarding any direct marketing prohibition	x	x	x	x	x
Details of contacts/ meetings/ participants	x		x	x	
Customer Advice Call Recordings	x				x
Quality and client feedback, other queries to companies and stakeholders	x	x	x	x	x
Details concerning the technical arrangements of events/visits, such as - food (chosen meal, allergies			x		

-accommodation (hotel information) -event/visit program (clothing size, driver's license) or - travel arrangements (flights and other travel information, travel insurance, travel documentation) -passport information as a copy and/or separately collected (such as full name, gender, nationality, passport number) -emergency contact (name and phone number)					
Relevant background information related to the purpose of the event/visit, such as -decision maker position - industry experience or other experience information			x		
Photographs and recordings taken during the events and visits			x		

6. Personal data retention period

We shall erase data concerning a person from the register latest if there have been no active measures in relation to a client for a period of five years and the person is not related to any pending matter.

Information concerning practical arrangements provided for the purposes of event arrangements (such as food/accommodation, etc. details) shall be erased once there is no longer any need to process the event information.

The recordings of customer advice calls are kept for six months.

The erasing shall take place by means of deleting the information in its entirety, by rendering the data passive so that the data are no longer processed and access to the data is restricted, by means of encrypting or overwriting.

7. Regular sources of information

Information concerning the client contact persons shall be collected from the persons themselves or from other representative of the client organisation in connection with contacting them, either orally or in writing. The data may be received also from the other contact person of the client organisation.

Information of event participants shall be collected from the persons themselves separately for each event in conjunction with the signing-up and the information concerning newsletter subscribers through the

subscription form filled out by the person. The European Commission provides us with information regarding the clients of the EU's Horizon 2020 programme.

Information regarding potential clients may also be collected from public sources, such as the company's website.

On a case-specific basis we may also obtain participation information, for example, from co-operation partners.

Business Finland Oy acts together with the funding entity Innovation Funding Agency Business Finland as one functional unit and information may be received also from Innovation Funding Agency Business Finland.

8. Regular disclosures of information and recipient categories

Information may be disclosed within the framework of the Act on Innovation Funding Agency Business Finland and Business Finland Oy (1146/2017) to Innovation Funding Agency Business Finland. Information may also be disclosed to parties referred to under the Act on the Corporate Services Client Register System (293/2017) on the basis of the provisions of same.

In some of Business Finland's public services, the intention of the service is to bring different market participants or companies together, for example foreign investors and companies seeking financing. In carrying out such services, Business Finland may disclose information regarding the key persons of an organisation and the contact details of same to parties that are to be brought together. Likewise, Business Finland Oy may occasionally disclose personal data, including the name and the entity he/she is representing, on persons participating in events/visits organized by Business Finland Oy, to media or to other third parties to ensure the transparency and openness of Business Finland's public services.

Data may be disclosed to Business Finland's co-operation partners for non-commercial purposes, for the purpose of arranging visits and events and for sending out various event/visit invitations.

9. Transfer of data outside of the EU or EEA

Personal data may be transferred outside of the European Union or the European Economic Area in accordance with the data protection legislation and within the boundaries imposed by same. If no decision regarding an adequate level of data protection has been issued in relation to the target country, the transfer shall occur under the appropriate safeguards basis, for example by means of employing the standard clauses approved by the European Commission. In certain specific cases, personal data may be transferred without such safeguard measures as stipulated in the data protection legislation, if such transfer is made in the data subject's interest or if the transfer is necessary to conclude a contract or perform our contractual obligations.

We transfer personal data outside of the EU and the European Economic Area in accordance with the data protection legislation and within the boundaries imposed by same to the employees working in Business Finland's own overseas network, to Business Finland Oy's subsidiaries and subcontractors and to its service providers retained for data processing.

10. Principles for protecting the register

Manual material

Any material to be retained on paper is stored in locked facilities equipped with access control. The data controller's personnel have undertaken confidentiality obligations.

Data to be processed electronically

Personnel access to the electronic data content of the register has been protected with personal user IDs and passwords. Utilisation of some of the data content of the register has been restricted to a limited group of users. The environment has been protected with appropriate firewalls and other technical safeguards.

The purpose of the above-mentioned measures is to secure the confidentiality, availability and integrity of the personal data to be stored in the register, as well as the implementation of data subjects' rights.

11. Automated decision-making

The information in the register shall not be utilised for decision-making entailing legal effects for the person and that is based on automated data processing, such as profiling.

12. Cookies

Our website www.businessfinland.fi uses cookies to ensure good user experience. Depending on the visitor's preferences, we may also use cookies for analytical purposes or to offer to the visitor relevant advertising. Full cookie policy is described in our website's [Terms of Use](#).

13. Data subject's right to object to the processing of personal data

The data subject shall have the right, in connection with their personal specific circumstances, to object to profiling pertaining to themselves and to other processing measures directed by the data controller at the data subject's personal data to the extent the data processing is based upon the data processor's legitimate interests.

The data subject may present their claim regarding the objection in accordance with section 16 of this privacy policy. In conjunction with the claim, the data subject must specify the specific circumstances based on which they are objecting to the processing. The data controller may refuse to carry out the request pertaining to the objection on the grounds stipulated for under the legislation.

14. Data subject's right to object to direct marketing

The data subject may issue the Data Controller consents or prohibitions pertaining to direct marketing on a channel-specific basis, including profiling taking place for direct marketing purposes.

15. Other data subject's rights pertaining to the processing of personal data

Data subject's right to obtain access to the information (Right of Access)

The data subject shall have the right to inspect which data concerning them has been stored in the register. The inspection request must be submitted in accordance with the instructions set forth in this privacy policy. The right of access may be denied upon grounds stipulated in the law. As a point of departure, exercising one's right of access in an ordinary manner is free of charge.

Data subject's right to require the rectification or erasure of data or restriction of processing

To the extent the data subject is able to act for themselves, the data subject shall, without any undue delay, after becoming aware of the error, or, having detected the error themselves, rectify, erase or supplement any piece of information found in the register being contrary to the purpose of the register, erroneous, unnecessary, deficient or outdated.

To the extent, the data subject is not able to rectify the information themselves, the correction request shall be submitted in accordance with section 16 of this privacy policy.

The data subject shall also have the right to require the data controller to restrict the processing of their personal data, for instance in circumstances where the data subject is awaiting the data controller's response to their request regarding the correction or erasure of their personal data.

Data subject's right to lodge a complaint with the supervisory authority

The data subject shall have the right to lodge a complaint with the competent supervisory authority, if the data controller has not complied with the applicable data protection regulation in its operations.

16. Contacts

In all questions concerning the processing of personal data and situations related to the exercise of the data subject's rights, the data subject should contact the data controller. The data subject may exercise their rights by contacting tietosuoja@businessfinland.fi

17. Versions

This privacy policy is updated on April 5, 2022.

We follow the developments in legislation and will develop our operations constantly, and consequently, we retain the right to update this privacy policy.
